

Why are you surveying my home?







It may seem like a lifetime ago we did the last stock condition survey (if you had one) and this may feel like a big deal out of the blue

However, this will start to become a regular thing

We're aiming to re-survey all our homes at least once every 5 years





Should I be worried?

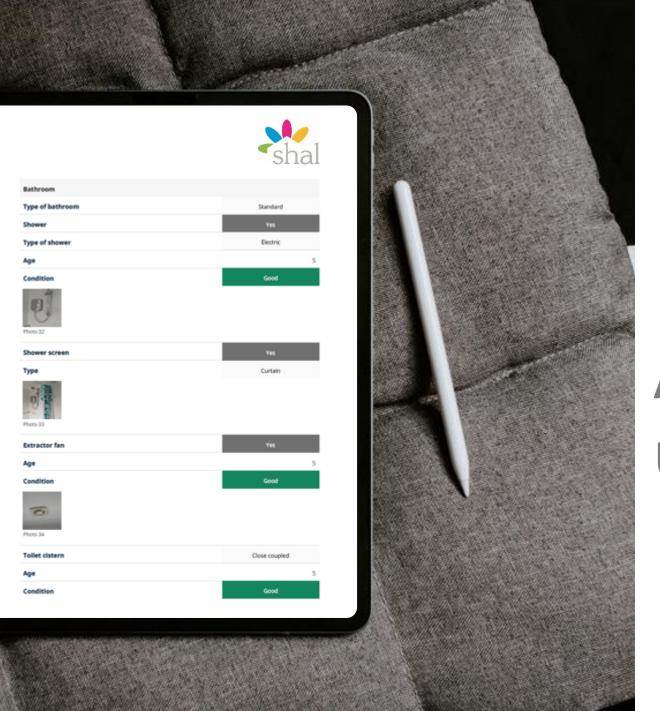






No – your home is safe
We're not planning to value/sell
your home or ask you to leave





Are you checking up on me?



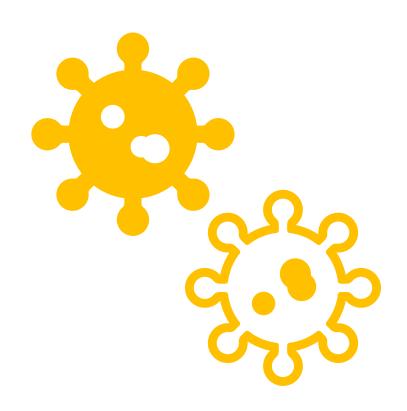




No

We need to assess the age and condition of all our homes and their fixtures and fittings (e.g. doors and windows, bathrooms and kitchens etc)





It will also help identify issues (or potential issues) with damp, condensation or mould

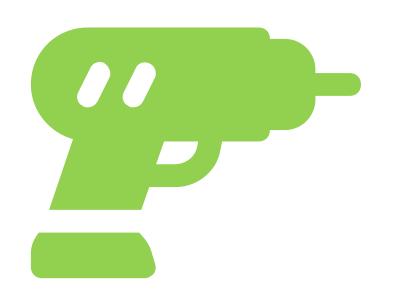




Does this mean you're investing in my home?







No – we're surveying all our homes

The data we collect will help us identify what needs to be done where

Improvements we identify will be included in future planned investment programmes





We may not be able to make all the improvements at the same time

Once we've surveyed our homes we'll be able to determine when they're likely to be included on the planned investment programme





If you don't let us in to complete the survey we won't know what we may need to do in your home and it won't be included on the planned investment programme





If you have any questions please get in touch

You can send **SURVEY** to 07984355553 to find out more







- Send "**TEXT**" to 07984 355553
- information@shal.org
- www.shal.org
- @shalhousing





We're proud to provide safe, warm and affordable homes in our community.

