

Flood Awareness Week 2022

Time to plan



We're asking all our tenants to make sure they've got a Personal Flood Plan in place.

You need to think about what you'd have to do if there was a flood, including a flash flood.

Personal flood plan

Name

Are you signed up to receive flood warnings?
If not call Floodline on 0345 988 1188 to see
if your area receives free flood warnings.

Let us know when you've completed your flood plan by calling Floodline on **0345 988 1188**.
This will help us learn more about how people are preparing for flooding.

General contact list	Company name	Contact name	Telephone
Floodline	Environment Agency		0345 988 1188
Electricity provider			
Gas provider			
Water company			
Telephone provider			

- Insurance policy no
- Local council
- Local authority
- Travel/visiting
- Key locations
- Service providers
- Electricity
- Gas
- Water
- Who can help
- Relationships
- Relative
- Friend or neighbour

Personal flood plan What can I do NOW?

Put important documents out of flood risk and protect in polythene

- Look at the best way of stopping floodwater entering your property
- Make a flood plan and prepare a flood kit

Find out where you can get sandbags

Identify who can help you/who you can help

Identify what you would need to take with you if you had to leave your home

Understand the flood warning codes

Check your insurance covers you for flooding

What can you do if a flood is expected in your area?

Actions

Home

- Move furniture and electrical items to safety
- Put flood boards, polythene and sandbags in place
- Make a list now of what you can move away from the risk
- Turn off electricity, water and gas supplies
- Roll up carpets and rugs
- Unless you have time to remove them hang curtains over rods
- Move sentimental items to safety
- Put important documents in polythene bags and move to safety

Garden and outside

- Move your car out of the flood risk area
- Move any large or loose items or weigh them down

Business

- Move important documents, computers and stock
- Alert staff and request their help
- Farmers move animals and livestock to safety

Evacuation - Prepare a flood kit in advance

- Inform your family or friends that you may need to leave your home
- Get your flood kit together and include a torch, warm and waterproof clothing, water, food, medication, toys for children and pets, rubber gloves and wellingtons

There are a range of flood protection products on the market to help you protect your property from flood damage. A directory of these is available from the National Flood Forum at www.bluepages.org.uk

Be prepared for flooding. Act now



Prepare

Act

Survive

[www.shal.org/resident-
area/flood-risk](http://www.shal.org/resident-area/flood-risk)



We're proud to provide
safe, warm and affordable
homes in our community.